INTRODUCTION

The Employment Development Department now has new 800 toll free phone numbers to handle Unemployment Insurance claim filing and information needs. You no longer need to report in person to file a claim however if you want or need inperson assistance with unemployment insurance, call our toll free number for directions to the EDD location nearest you.



就業開發署現在有新的800免費電話號碼用來處理失業保險提出申訴和所需資訊。你不再需要自己親自報告提出申訴了但是如果你要或需要有人來幫助你獲得失業保險,需要離你最近EDD的方向請打我們的免費電話號碼。



STATE OF CALIFORNIA

LABOR AND WORKFORCE DEVELOPMENT AGENCY

EMPLOYMENT DEVELOPMENT DEPARTMENT

EDD is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Requests for services, aids, and/or alternate formats need to be made by calling the information numbers listed in this brochure.

就業開發署 (EDD)是個平等機會的僱主/項目,對 殘障個人的需要提供有用的幫助和服務。要獲得所 需要的服務,援助,和/或要求所需製定交互的格 式,可以頒過打列在此册子中的資訊電話號碼。



失業 保險

English 1-800-300-5616

File Claims
Check Information
General Information

中文.... 1-800-547-3506

提出申訴

支票資訊 普通資訊



SERVICES

The following services are available:

- Unemployment Insurance Claim Filing
- Check Information
- General Unemployment Information
- Information About Finding a Job
- Bilingual Customer Representatives

服務

以下服務是可用的:

- 提出失業保險申訴
- 支票資訊
- 一般失業資訊
- 關於找工作的資訊
- 雙語顧客代表

For your security
DO NOT
write your Social Security
Number on this brochure

為了你的安全 不要 寫你的社會安全 號碼在這本冊子上

GENERAL INSTRUCTIONS

WHEN CALLING YOU NEED:

Your Social Security Number

TO FILE OR REOPEN A CLAIM YOU ALSO NEED:

Last employer information (whether you worked full-time or part-time):

- Employer Name
- Mailing Address with Zip Code
- Telephone Number
- Date Last Worked

Alien Registration Number (if you are not a U.S. Citizen)

ADDITIONALLY:

If in the last 24 months you:

Worked for the federal government, have wages and separation information from your Standard Form 8, Notice to Federal Employees About Unemployment.

<u>Worked outside California</u>, have all employers' names, phone numbers and complete mailing addresses.

Were in the Military, have your DD214, Member 4.

一般指令

當你需要打電話時:

● 你的社會安全號碼

為了提出或重開始一項請求你還需要:

最近極主的資訊(你是全職還是平職工 作):

- 展主姓名
- 帶育郵致編碼的郵寄地址
- 「紅台話型鬼不明」
- 最新運作的日期

外國人註冊號碼 (如果你不是美國公民)

另外:

如果在最近24個月中你:

<u>為聯邦政府工作</u>・有工資和资你的第8標準表格分出來的信息,向聯邦展員宜悔失業。

<u>在加利福尼亞州外工作</u>,有**所有**屋主的姓名、電 話號碼和完整的郵寄地址。

<u>| 在軍隊車</u>・有你的DD214・威員4。